

Leadership for Quality

The role of leadership in achieving 40 percent reduction of patient harm and 20 percent reduction in preventable readmissions by 2013



Monday, November 12, 2012 – JW Marriott Indianapolis, Indiana

7:30-8:30 a.m.	Leadership Networking Breakfast		
	Objective: Hospital senior leadership will have an opportunity to network and informally share best practices and lessons learned in achieving 40 percent reduction in harm and 20 percent reduction in preventable readmissions by 2013 (40/20).		
8:30-8:45 a.m.	Welcome and Overview	Presented by	Maulik Joshi, DrPH President Health Research & Educational Trust Senior Vice President of Research American Hospital Association
	Objective: Dr. Joshi will highlight the progress of the AHA/HRET Hospital Engagement Network (HEN) and set the context for the day's leadership discussion.		
8:45-9:45 a.m.	Opening Plenary	Presented by	Dennis Wagner Co-Director, HHS Partnership for Patients Paul McGann, MD Co-Director, HHS Partnership for Patients
	Objective: Speakers will provide an overview of the national improvement efforts and progress towards the 40/20 goal.		
9:45-10:00 a.m.	BREAK		
10:00-11:00 a.m.	Leadership Plenary	Presented by	David Tilton CEO AtlantiCare Atlantic City, NJ Daniel Evans, Jr. President and CEO Indiana University Health Lafayette, IN Gary Kaatz President and CEO Rockford Health System Rockford, IL
	Objective: Mr. Tilton, Mr. Evans, and Mr. Kaatz will provide a high level overview of their comprehensive approach to quality improvement and the key role senior leadership plays in reducing patient harm and preventable readmissions. Under the leadership of Mr. Tilton, AtlantiCare was recognized for their commitment to quality as a 2009 Malcolm Baldrige National Quality award winner. Mr. Evans, in his role as CEO at Indiana University Health, is a statewide quality and patient safety champion. President and CEO of Rockford Health System and a past chairman of the Illinois Hospital Association Board, Mr. Kaatz provides valuable insights into changing culture to enhance quality outcomes.		
11:00-11:30 a.m.	Leadership during Transformation in a Changing Environment	Presented by	Rich Umbdenstock, FACHE President and CEO American Hospital Association
	Objective: Mr. Umbdenstock will provide an update on the connection between quality and reimbursement and the current policy and political issues.		

11:30-12:00 p.m.	Best Practice Fair	Presented by	Hospital Improvement Teams
	Objective: Senior leadership can review hospital improvement teams' displays and discuss their improvement work in an interactive learning and sharing environment.		
12:00-1:00 p.m.	Recognition Lunch		
	Objective: Hospital senior leaders and state hospital associations will recognize hospital teams that showcased their HEN improvement work during the best practice fair.		
1:00-2:00 p.m.	Hospital Leadership Panel	Moderated by	Rich Umbdenstock, FACHE
		Panelists	Nicole Clapp President and CEO Grant Regional Hospital Lancaster, WI Mark Herzog, FACHE President and CEO Holy Family Memorial Hospital Manitowoc, WI Martin Padgett, CPA, FACHE President and CEO Clark Memorial Hospital Jeffersonville, IN
	Objective: Mr. Umbdenstock will highlight the role of senior leadership in embedding quality and patient safety into the culture of the organization and how hospitals are successfully managing multiple quality improvement initiatives within the hospital to achieve 40/20 by 2013. Ms. Clapp sets clear quality expectations for her critical access hospital and ensures there are resources assigned to achieving and maintaining good results. Mr. Herzog's strong leadership and continual focus on quality drives high performance and keeps Holy Family Memorial Hospital actively engaged in Wisconsin improvement projects. Through Mr. Padgett's personal commitment to enhancing a culture of safety, Clark Memorial has demonstrated significant reductions in harm in many of the categories while increasing safety culture metrics.		
2:00-3:00 p.m.	Leadership Action Planning	Facilitated by	Michael Pugh, Paul McGann, MD Dennis Wagner
	Objective: Senior leaders will identify and share next steps for their hospitals in the next month and next three months to accelerate improvement towards achieving the 40/20 by 2013.		