

AHA/HRET Hospital Engagement Network

Improvement Leader Fellowship Wave 2 Agenda



Monday, August 13, 2012

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| 7:30 AM | Continental Breakfast | | |
| 8:30-9:00 AM | Welcome and Overview | Presented by | Maulik Joshi, DrPH President, HRET |
| | Room: Imperial Ballroom (B2 Level) | | Sheri Winsper, MSN, MSHA VP Clinical Quality, HRET |
| | Description: Dr. Joshi will welcome us to our second Learning Session of the Improvement Leader Fellowship and Sheri Winsper will continue with an overview of the HEN project, highlighting key areas of progress since our Wave 1 meeting. | | |
| 9:00-10:00 AM | Creating and Sustaining Performance Excellence | Presented by | David S. Fox, MBA President/CEO, Advocate Good Samaritan Hospital |
| | Description: Drawing upon examples from his organization, David Fox will discuss the key strategies for going from “good to great” on the scale of performance improvement and will describe Advocate’s pathway to sustained excellence. | | |
| 10:00-10:20 AM | BREAK | | |
| 10:20-12:20 PM | Hospital Stories | Presented by | Patrice Chatterton, RNC, CPHQ Kaiser Permanente, Clackamas, OR |
| | | | Kelo McKay, RN, BSN, MBA Lakeview Regional Medical Center, Covington, LA |
| | | | Stephanie Strohl, RN, BS Union Hospital, Terre Haute, IN |
| | Description: Hospital peers will share their improvement projects, outline their aim statements and tests of change, and describe early lessons learned. | | |
| 12:20-1:15 PM | LUNCH | | |
| 1:15-2:15 PM | Affinity Group Roundtables | Presented by | Tasha Gill, MPH Program Manager, HRET |
| | Room: Moulin Rouge (Lobby Level) | | Cheryl Ruble, MS, RN, CNS Improvement Advisor, Cynosure Health |
| | | | Denise Remus, PhD, RN Improvement Advisor, Cynosure Health |
| | Description: Fellows will participate in roundtable discussions around the challenges and barriers unique to each affinity group. Through guided discussion, lessons learned will be shared and improvement opportunities will be identified. | | |
| | General Medicine/ Surgery Facilitated Discussion | Presented by | Bruce Spurlock, MD Physician Advisor, Cynosure Health |
| | Room: Imperial Ballroom (B2 Level) | | |
| | Description: Dr. Spurlock will lead a guided discussion on tracking project improvement and team progress. | | |

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| 2:15-3:00 PM | Affinity Group Report Out | Presented by Tasha Gill, MPH Cheryl Ruble, RN, MS, CNS Denise Remus, PhD, RN |
| | Description: Groups will convene to discuss the common themes and ideas shared during the roundtable discussions. | |
| | General Medicine/Surgery Report Out | Presented by Bruce Spurlock, MD |
| | Description: The group will reflect on what they have learned and share their preferred strategies for tracking improvement. | |
| 3:00-3:30 PM | Day 1 Wrap-up | Presented by Sheri Winsper, MSN, MSHA VP Clinical Quality, HRET |
| 3:30 PM | ADJOURNMENT | |

Tuesday, August 14, 2012

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|-----------------------|---|--------------|---|
| 7:15 AM | Continental Breakfast | | |
| 8:15-8:30 AM | Welcome and Overview Room: Imperial Ballroom (B2 Level) | Presented by | Sheri Winsper, MSN, MSHA VP Clinical Quality, HRET |
| | Description: Sheri Winsper will give a brief Day 2 introduction and outline the day's activities. | | |
| 8:30-10:30 AM | Continuing the Quality Measurement Journey | Presented by | Robert Lloyd, PhD Executive Director Institute for Healthcare Improvement |
| | Description: Dr. Lloyd will take a deep dive into core principles for measurement in quality improvement, highlighting key components of data. | | |
| 10:30-10:50 AM | BREAK | | |
| 10:50-1:00 PM | TeamSTEPPS Overview and Link to Readmissions and Areas of Harm | Presented by | Stephen Hines, PhD VP of Research, HRET Karyn Baum, MD TeamSTEPPS Master Trainer, University of Minnesota Mary Salisbury, RN, MSN TeamSTEPPS Master Trainer, The Cedar Institute Robert Welsh, MD Vice Chief Surgical Services, Beaumont Hospital |
| | Description: Fellows will receive a high-level overview of TeamSTEPPS and learn to link TeamSTEPPS principles to the ten HEN topic areas. | | |
| 1:00-1:45 PM | LUNCH | | |
| 1:45-3:30 PM | TeamSTEPPS Implementation | Presented by | Stephen Hines, PhD Karyn Baum, MD Mary Salisbury, RN, MSN Robert Welsh, MD |
| | Description: Fellows will learn the how-to's of TeamSTEPPS implementation and discuss the need for TeamSTEPPS' tools to improve topic-specific project work. | | |
| 3:30-3:45 PM | Day 2 Wrap-up | Presented by | Sheri Winsper, MSN, MSHA VP Clinical Quality, HRET |
| 3:45 PM | ADJOURNMENT | | |



This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical education through the joint sponsorship of the American Board of Quality Assurance and Utilization Review Physicians, Inc. (ABQAURP) and Health Research & Education Trust (HRET). ABQAURP is accredited by the ACCME to provide continuing medical education for physicians.

The American Board of Quality Assurance and Utilization Review Physicians, Inc. designates this live activity for a maximum of **10.75 AMA PRA Category 1 Credits™**. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The American Board of Quality Assurance and Utilization Review Physicians, Inc. (ABQAURP) is an approved provider with the Florida Board of Nursing to provide continuing education for nurses. ABQAURP designates this activity for **10.75 Nursing Contact Hours** through the Florida Board of Nursing, Provider # 50-94.



Accreditation Statement

The *CMEsolutions* is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program is approved for 12.30 contact hours (1.230 CEUs). ACPE Program Number: 0274-9999-12-004-L05-P