

AHA/HRET Hospital Engagement Network

National Improvement Collaborative Agenda



Wednesday, August 15th

8:00-8:45 am	Working Breakfast Model for Improvement Refresher	Presented by	Denise Remus, PhD, RN Cynosure Health
	Room: Gold Room (2 nd Floor)		Kim Werkmeister, RN, BA Cynosure Health
	Description: For new attendees and those looking for a refresher, a Model for Improvement (MFI) session will be offered.		
	Working Breakfast – State Networking Room: International Ballroom (2 nd Floor)		
	Description: Those not attending the MFI session will have the opportunity to meet with fellow state participants at designated tables.		
8:45-9:00 am	Break and Transition to Plenary		
9:00-9:10 am	Welcome and Overview Room: Imperial Ballroom (B2 Level)	Presented by	Sheri Winsper, MSN, MSHA VP, Clinical Quality, HRET
	Description: Attendees will receive updates on AHA/HRET HEN progress towards achieving the Partnership for Patients goals.		
9:10-10:00 am	Plenary	Presented by	Jessie Gruman, PhD Center for Advancing Health
	Description: Participants will learn about events that lead to patient engagement and how to integrate patients and families into HEN improvement work.		
10:00-10:20 am	Break and Transition to Tracks		
Preventable Readmissions Track -- Room: Imperial Ballroom (B2 Level)			
10:20-10:50 am	Preventable Readmissions Review	Presented by	Amy Boutwell, MD, MPP Collaborative Healthcare Strategies
	Description: Dr. Boutwell will transition participants from theory to practice, focusing on implementation and action.		
10:50-12:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Cynthia Fleece, RN, MBA Bayfront Medical Center, FL
			Linda S. Flemmer, RN, BSN Preston Memorial Hospital, WV
			Blanca Santana, MBA/HCM Ashford Presbyterian Community Hospital, PR
		Facilitated by	Denise Remus, PhD, RN Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			

Adverse Drug Events Track – Room: Gold Room (2nd Floor)			
10:20-10:50 am	Adverse Drug Events Review	Presented by	Allen Vaida, BSc, PharmD Institute for Safe Medication Practices
	Description: Dr. Vaida will transition participants from theory to practice, focusing on implementation and action.		
10:50-12:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Martha Roberts, PharmD St. Joseph Health Service, RI Pramita Kuruvilla, MD Contra Costa Regional Medical Center, CA Katy Marconi, PharmD Doctors Hospital, CA
		Facilitated by	Kim Werkmeister, RN, BA Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			
12:00-1:00 pm	Lunch – Affinity Group Networking		
Preventable Readmissions Track – Room: Imperial Ballroom (B2 Level)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Roboam Aguirre, DBA, MBA, MSN, RN, LHRM, CPHQ Jackson Health System, FL Jean Corvinus, RN, BSN, MS, CPHQ Frisbie Memorial Hospital, NH Valerie Cronin, LCSW Lodi Memorial Hospital, CA
		Facilitated by	Denise Remus, PhD, RN Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			
2:00-3:00 pm	Test of Change, Implementation and Measurement	Presented by	Denise Remus, PhD, RN Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		
Adverse Drug Events Track – Room: Gold Room (2nd Floor)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Nicholas Kostek, RPh, MS Kaiser Permanente, CA Niki Carver, PharmD University of Arkansas Medical Center, AR Bernadette Hebert, RPh, MS MidState Medical Center, CT
		Facilitated by	Kim Werkmeister, RN, BA Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			

2:00-3:00 pm	Test of Change, Implementation and Measurement	Presented by	Kim Werkmeister, RN, BA Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		
3:00-3:15 pm	Break and Transition to Concurrent Mini-Plenary Sessions		
3:15-4:00 pm	Identifying and Nurturing Physician Champions Room: Gold Room (2nd Floor)	Presented by	Steve Tremain, MD Cynosure Health
	Description: Participants will learn the <i>Do's</i> and <i>Don'ts</i> of engaging effective physician champions.		
	Leadership Engagement Room: Imperial Ballroom (B2 Level)	Presented by	Bruce Spurlock, MD Cynosure Health
	Description: Discussion will be focused on promoting the role of leadership at the front-lines, middle management and senior leadership. Highlights will include strategies to engage all staff, approaches to align improvement programs with organizational strategies and methods to increase communication between senior leadership and quality improvement departments.		

Thursday, August 16th

State Networking Breakfast – Room: International Ballroom (2nd Floor)	
8:00-8:45 am	Description: Attendees will have the opportunity to meet with fellow state participants at designated tables.
8:45-9:00 am	Break and Transition to Plenary
9:00-9:10 am	Welcome and Overview Presented by Sheri Winsper, MSN, MSHA Room: Imperial Ballroom (B2 Level) VP, Clinical Quality, HRET
	Description: Attendees will receive updates on AHA/HRET HEN progress towards achieving the Partnership for Patients goals.
9:10-10:00 am	Plenary Presented by Tiffany Christensen Duke University Health System, NC
	Description: Participants will learn about events that lead to patient engagement, and how to integrate patients and families into HEN improvement work.
10:00-10:20 am	Break and Transition to Tracks
CUSP CAUTI Track – Room: Imperial Ballroom (B2 Level)	
Description: Subject Matter Experts will provide learning opportunities for new and experienced participants. Hospital experience will be highlighted with a focus on barriers to implementation. In addition, a new Emergency Department initiative will be introduced.	
10:20-10:25 am	Welcome and Introduction Presented by Barb Edson, RN, MBA, MHA VP, Clinical Quality, HRET
10:25-11:05 am	Addressing Appropriate Urinary Catheter Use in the Emergency Department: Why and How? Presented by Mohamad Fakih, MD, MPH St. John Hospital and Medical Center, MI
11:05-11:25 am	The MI Experience: an ED Nurse Perspective Presented by Melissa Manojlovich, PhD, RN, CCRN University of Michigan School of Nursing, MI
11:25-11:50 am	ENA Presented by Marlene Bokholdt ENA, IL
11:50-12:00 pm	National Roll out Plans/Closing Remarks Presented by Barb Edson, RN, MBA, MHA VP, Clinical Quality, HRET
CLABSI/VAP Track – Room: Moulin Rouge (Lobby Level)	
10:20–11:20 am	CLABSI/VAP Review Presented by Pat Posa, RN, BSN, MSA St. Joseph Mercy Health System, MI
	Description: Ms. Posa will transition participants from theory to practice, focusing on implementation and action.
11:20-12:00 pm	CLABSI Peer-to-Peer Learning and Coaching Presented by Janet Pettit, DNP, NNP-BC, VA-BC Doctors Medical Center, CA Michelle Devries, MPH, CIC Methodist Hospitals, IN Facilitated by Denise Remus, PhD, RN Cynosure Health
	Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.

SSI/Safe Surgery Track – Room: Gold Room (2nd Floor)			
10:20-10:50 am	SSI/Safe Surgery Review	Presented by	William Berry, MD, MPH, MPA, FACS Safe Surgery 2015, MA
	Description: Dr. Berry will transition participants from theory to practice, focusing on implementation and action.		
10:50-12:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Karen Anderson, MT (ASCP), MPH, CIC California Pacific Medical Center, CA Barbara Russell, RN, BSHSA, MPH, CIC Baptist Hospital, FL Sally Hess, BS, MPH, CIC Fletcher Allen Health Care, VT
		Facilitated by	Barb DeBaun, RN, MSN, CIC Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			
12:00-1:00 pm	Lunch – Affinity Group Networking		
CUSP CAUTI Track – Room: Imperial Ballroom (B2 Level)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Sue Sullivan, RN, BSN, MSN Vernon Memorial Healthcare, WI Lillian Aguirre, MSN, CNS, CCRN, CCNS Orlando Health, FL Marian Wilson, MPH, RN-BC Kootenai Medical Center, ID
		Facilitated by	Cheryl Ruble, RN, MS, CNS, CCRN Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			
2:00-3:00 PM	CUSP CAUTI Tests of Change, Implementation and Measurement	Presented by	Cheryl Ruble, RN, MS, CNS, CCRN Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		
CLABSI/VAP Track – Room: Moulin Rouge (Lobby Level)			
1:00-2:00 pm	VAP Peer-to-Peer Learning and Coaching	Presented by	Mary Ann Vincent, RN BSN, MBA St. Joseph Hospital, CA Patti DeJulio, MS, RRT-NPS Central Dupage Hospital, IL Sarah Johnston Concord Hospital, NH
		Facilitated by	Denise Remus, PhD, RN Cynosure Health
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2:00-3:00 pm	CLABSI/VAP Tests of Change, Implementation and Measurement	Presented by	Denise Remus, PhD, RN Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		
SSI/Safe Surgery Track – Room: Gold Room (2nd Floor)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Dana Trocino, RN, BSN, CIC Sunnyside Kaiser Permanente, OR Donna Woodkey-Dinsmore, RN, MBA Banner Health, AK Miki Gould, CIC ThedaCare, WI
		Facilitated by	Barb DeBaun, RN, MSN, CIC Cynosure Health
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2:00-3:00 pm	SSI/Safe Surgery Tests of Change, Implementation and Measurement	Presented by	Barb DeBaun, RN, MSN, CIC Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		
3:00-3:15 pm	Break and Transition to Concurrent Mini-Plenary Sessions		
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Description: Discussion will be focused on promoting the role of leadership at the front-lines, middle management and senior leadership. Highlights will include strategies to engage all staff, approaches to align improvement programs with organizational strategies and methods to increase communication between senior leadership and quality improvement departments.			

Friday, August 17th

8:00-8:45 am	State Networking Breakfast – Room: International Ballroom (2nd Floor)		
	Description: Attendees will have the opportunity to meet with fellow state participants at designated tables.		
8:45-9:00 am	Break and Transition to Plenary		
9:00-9:10 am	Welcome and Overview	Presented by	Sheri Winsper, MSN, MSHA VP, Clinical Quality, HRET
	Room: Imperial Ballroom (B2 Level)		
Description: Attendees will receive updates on AHA/HRET HEN progress towards achieving the Partnership for Patients goals.			
9:10-10:00 am	Plenary	Presented by	Jeff Selberg, MHA Institute for Healthcare Improvement
	Description: Participants will learn about events that lead to patient engagement, and how to integrate patients and families into HEN improvement work.		
10:00-10:20 am	Break and Transition to Tracks		
Early Elective Delivery Track – Room: Moulin Rouge (Lobby Level)			
10:20-10:50 am	EED Overview	Presented by	John Curran, MD, FAAP USF Health, FL
	Description: Dr. Curran will transition participants from theory to practice, focusing on implementation and action.		
10:50-12:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Tracy Bolton, RN, MNsc White County Medical Center, AR Racheal Fischer, MBA, BSN, RN Rapides Women's and Children's Hospital, LA Karen Howell, RNC, BSN St. Joseph's Women's Hospital
		Facilitated by	Kim Werkmeister, RN, BA Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			
Falls/Hospital Acquired Pressure Ulcers Track – Room: Imperial Ballroom (B2 Level)			
10:20-10:50 am	HAPU Overview	Presented by	Kathy Duncan, RN Institute for Healthcare Improvement
	Description: Ms. Duncan will transition participants from theory to practice, focusing on implementation and action.		
10:50-11:30 am	HAPU Peer-to-Peer Learning and Coaching	Presented by	Raya Khoury, MPH BJC HealthCare Center, MO Shannon Keeton, RN, BSN, CRRN, WCC Howard A. Rusk Rehabilitation Center, MO Kathy Jackson, MSN, RN, CRRN Columbus Regional Hospital, IN
		Facilitated by	Cheryl Ruble, RN, MS, CNS, CCRN Cynosure Health
Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.			

11:30-12:00 pm	Falls Overview	Presented by	Pat Quigley, PhD, MPH The Patient Safety of Inquiry, FL
	Description: Dr. Quigley will transition participants from theory to practice, focusing on implementation and action.		
Venuos Thromboembolism Track – Room: Gold Room (2nd Floor)			
10:20-10:50 am	VTE Overview	Presented by	Kurt Mahan, PharmD, PhC, RPh New Mexico Heart Institute, NM
	Description: Dr. Mahan will transition participants from theory to practice, focusing on implementation and action.		
10:50-12:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Teresa Wiseman, RN, MHA, CPHQ Research Medical Center, MO Michael Waxman, MD, MBA Research Medical Center, MO Michael Barozzini, BS, RN, CCRN Bayfront Medical Center, FL Erin Starr, RN, BSN Jefferson Community Health Center, NE
		Facilitated by	Denise Remus, PhD, RN Cynosure Health
	Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.		
12:00-1:00 pm	Lunch – Affinity Group Networking		
Early Elective Delivery Track – Room: Moulin Rouge (Lobby Level)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Rhonda Donnelly, RNC-OB CoxHealth, MO James A. O'Brien, MD, FACOG Women and Infants Hospital of Rhode Island, RI
		Facilitated by	Kim Werkmeister, RN, BA Cynosure Health
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2:00-3:00 pm	Tests of Change, Implementation and Measurement	Presented by	Kim Werkmeister, RN, BA Cynosure Health
	Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.		

Falls/Hospital Acquired Pressure Ulcers Track – Room: Imperial Ballroom (B2 Level)			
1:00-2:00 pm	Falls Peer-to-Peer Learning and Coaching	Presented by	Wendy Bauer, MSN, NHA, NEA-BC St. Elizabeth, KY Paula Swenson, RN, BSN, MPA St. Catherine Hospital, IN Jessica Torrens, RN, MSN St. Alphonsus Regional Medical Center, ID
		Facilitated by	Cheryl Ruble, RN, MS, CSN, CCRN Cynosure Health
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2:00-3:00 pm	Tests of Change, Implementation and Measurement	Presented by	Cheryl Ruble, RN, MS, CNS, CCRN Cynosure Health
		Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.	
Venous Thromboembolism Track – Room: Gold Room (2nd Floor)			
1:00-2:00 pm	Peer-to-Peer Learning and Coaching	Presented by	Cindy Walsh, BSN, RN Saunders Medical Center, NE Sharon Holtmeyer, CRT, RPFT, BA Mercy Hospital, MO
		Facilitated by	Denise Remus, PhD, RN Cynosure Health
	Description: Hospitals will describe activities related to their improvement work. Physician and Improvement Advisors will use the coaching methodology to engage hospitals to focus on practical and effective implementation. Participants will derive adoptable practices and approaches for implementation and action.		
2:00-3:00 pm	Tests of Change, Implementation and Measurement	Presented by	Denise Remus, PhD, RN Cynosure Health
		Description: This facilitated discussion will support the participants in the planning of their immediate next steps and tests upon return to their organizations.	
3:00-3:15 pm	Closing Remarks and Wrap-up		



This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical education through the joint sponsorship of the American Board of Quality Assurance and Utilization Review Physicians, Inc. (ABQAURP) and Health Research & Education Trust (HRET). ABQAURP is accredited by the ACCME to provide continuing medical education for physicians.

The American Board of Quality Assurance and Utilization Review Physicians, Inc. designates this live activity for a maximum of **15.50 AMA PRA Category 1 Credits™**. Physicians should only claim credit commensurate with the extent of their participation in the activity.

The American Board of Quality Assurance and Utilization Review Physicians, Inc. (ABQAURP) is an approved provider with the Florida Board of Nursing to provide continuing education for nurses. ABQAURP designates this activity for **15.50 Nursing Contact Hours** through the Florida Board of Nursing, Provider # 50-94.



Accreditation Statement

The *CMEsolutions* is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This program is approved for 15.30 contact hours (1.53 CEUs). ACPE Program Number: 0274-9999-12-005-L05-P